

Scrutiny Children & Young People Sub- Committee Supplementary Agenda



- 4a. **Children's Social Care, Early Help and Education dashboards** (Pages 3 - 16)
The Chair has agreed to take this as an urgent item.
6. **Update on Antenatal and Development Check Visits** (Pages 17 - 20)
To receive a report from the Croydon Safeguarding Children's Board as recommended at the meeting of 3 November 2020. (Report to follow)

JACQUELINE HARRIS BAKER
Council Solicitor and Monitoring Officer
London Borough of Croydon
Bernard Weatherill House
8 Mint Walk, Croydon CR0 1EA

Stephanie Davis
02087266000 x84384
020 8726 6000
stephanie.davis@croydon.gov.uk
www.croydon.gov.uk/meetings

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Children's Scrutiny Board

Performance Analysis

Overview of performance across EH & CSC KPIs

GOING WELL OR BETTER

- The overall number of open cases, CIN, CP and CLA cases continues to reduce (Covid lockdown has seen national reduction in referrals)
- Percentage of Child Protection plans reviewed within required timescales who had been subject of a plan for 3 or more months
- Percentage of children subject to Child Protection Plan for whom a visit has taken place within timescales
- CLA numbers have reduced to 767
- Number of CLA returned home remains strong 9 each month in Dec and Jan
- Caseloads remain largely within range
- Supervision frequency remains on target

ONES TO WATCH

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- Referrals half of previous month however re-referrals highest in past 4 months at 27%
 - Assessments with NFA outcome at year high of 59%
 - Percentage of CIN who had a review on time and an up to date plan – performance fluctuates
 - Number of strategy meetings held halved in January to 74 and was the first time in at least 12 months it was below 100
 - IHA's continues to be a topic of discussion between us and health
 - Care Leavers with an Up-to-date Pathway plan

THINGS TO DO BETTER

- Percentage of Early Help cases closed that were stepped up to CSC is the highest in the year at 19%
- CIN open to CWD with a review in timescale
- Only 23% of S47's went onto ICPC
- Only 48% of ICPC's were held within 15 days
- Number of CP on a plan for a 2nd time or more is currently 23%
- Percentage of CLA with an up to date care plan has dropped 74%
- CLA with an up to date pathway plan is below target and performance has dropped to 70%
- Care Leavers who are EET is below where we would like it to be

Workforce Analysis

Indicator Number	Indicator Title	Polarity	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
W 1	Average Caseload per Worker	SIB	16.6	14.4	14.6	15.7	14.3	14.1	15.2	15.3	15.0	14.8	14.2	13.8	14.6	15.1
W1 a	Average Caseload per Worker - Assessment	SIB	15.8	16.0	17.3	15.3	13.0	11.9	15.0	15.6	16.9	14.5	14.3	13.6	14.6	14.4
W1 b	Average Caseload per Worker - Social Work With Families	SIB	13.0	13.7	13.4	14.0	14.1	14.4	16.1	16.8	15.6	15.3	14.6	14.2	13.8	14.5
W1 c	Average Caseload per Worker - Children In Care	SIB	13.5	13.0	13.0	13.1	13.2	12.8	13.4	13.3	14.2	14.0	13.8	14.2	16.2	14.6
W1 d	Average Caseload per Worker - CWD (Excluding Transition team)	SIB	18.6	17.6	17.0	16.4	19.1	17.8	12.5	18.6	17.4	19.1	13.5	13.0	12.1	17.8
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	8.8	9.3	9.4	10.3	10.4	10.5	7.6	8.1	10.7	12.0	10.9	11.9	12.0	12.7
W1 f	Average Caseload per Worker - Leaving Care	SIB	23.7	22.4	24.0	23.4	23.2	23.3	23.0	23.1	22.1	22.9	21.2	23.1	20.2	21.5
W1 g	Average Caseload Per Worker - Adolescent Teams	SIB	15.4	16.6	13.8	11.9	13.3	11.6	10.8	10.6	12.6	12.8	14.0	13.3	13.0	11.0

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- In CSF (assessment service) the highest caseload is 25 and 2 of 35 SW's have caseloads at a target 20
- In SWwF the highest caseload is 23 and 14 of 45 SW's have a caseload above their target of 16, 5 have caseloads of 16
- For SWwCLA the highest caseload is 20 and 10 of 42 SW's have a caseload above their target of 16 and 9 have a caseload of 16.
- *The average caseload numbers are now calculated based on SW's FTE status on CRS, we are working with the service areas to ensure everyone's CRS profile is correct to ensure average figures are absolutely representative of each service area*

Indicator Number	Indicator Title	Polarity	2020/21										RO	2020-21 Target	RAG	RAG-Based on (YTD/LATES)	2020-21 YTD or latest	Comparative Data			
			Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21						DfE Published Croydon 2019-20	Stats Nbr Average 2019-2020	London 2019-20	England 2019-20
CL 1	Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday		377	384	367	358	347	405	347	339	335	336	MM	NA	Grey	NA	336				
CL 1a	Percentage in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	63%	63%	61%	60%	58%	62%	59%	57%	58%	58%	MM	85%	Red	LATEST	58%				
W 1	Average Caseload per Worker	SIB	14.3	14.1	15.2	15.3	15.0	14.8	14.2	13.8	14.6	15.1	NP	17	Green	LATEST	15.1				
W1 a	Average Caseload per Worker - Assessment	SIB	13.0	11.9	15.0	15.6	16.9	14.5	14.3	13.6	14.6	14.4	NP	20	Green	LATEST	14.4				
W1 b	Average Caseload per Worker - Social Work With Families	SIB	14.1	14.4	16.1	16.8	15.6	15.3	14.6	14.2	13.8	14.5	NP	16	Green	LATEST	14.5				
W1 c	Average Caseload per Worker - Children In Care	SIB	13.2	12.8	13.4	13.3	14.2	14.0	13.8	14.2	16.2	14.6	NP	16	Green	LATEST	14.6				
W1 d	Average Caseload per Worker - CWD (Excluding Transition team)	SIB	19.1	17.8	12.5	18.6	17.4	19.1	13.5	13.0	12.1	17.8	NP	20	Green	LATEST	17.8				
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	10.4	10.5	7.6	8.1	10.7	12.0	10.9	11.9	12.0	12.7	NP	14	Green	LATEST	12.7				
W1 f	Average Caseload per Worker - Leaving Care	SIB	23.2	23.3	23.0	23.1	22.1	22.9	21.2	23.1	20.2	21.5	NP	25	Green	LATEST	21.5				
W1 g	Average Caseload Per Worker - Adolescent Teams	SIB	13.3	11.6	10.8	10.6	12.6	12.8	14.0	13.3	13.0	11.0	NP	16	Green	LATEST	11.0				
QA 1	Percentage of children who had their supervision and was within the timescales	BIB	93%	93%	91%	91%	87%	90%	88%	92%	83%	90%	SH	90%	GREEN	YTD	90%				
QA 2	Number of Cases Audited		0	0	New Report in Developm	New Report in Developm	New Report in Developm	New Report in Developm	50	TBC	38	TBC	SH	NA	Grey	NA	88				
QA 3	Percentage of Cases Audited that are Good or Outstanding	BIB	NA	NA	New Report in Developm	New Report in Developm	New Report in Developm	New Report in Developm	72%	TBC	68%	TBC	SH	80%	Grey	NA	TBC				
QA 4	Percentage of Cases Audited that are RI	SIB	NA	NA	New Report in Developm	New Report in Developm	New Report in Developm	New Report in Developm	24%	TBC	29%	TBC	SH	20%	Grey	NA	TBC				
QA 5	Percentage of Cases Audited that are Inadequate	SIB	NA	NA	New Report in Developm	New Report in Developm	New Report in Developm	New Report in Developm	4%	TBC	3%	TBC	SH	0%	Grey	NA	TBC				

Overview of performance across Education KPIs

GOING WELL OR BETTER

- There were 518 fixed term and 11 permanent exclusions in the Autumn term which is 25% and 31% lower respectively than the previous Autumn term

ONES TO WATCH

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- At the end of Autumn term, there were 554 elected homed educated pupils, an increase of 59% compared to the previous Autumn
 - At the end of Autumn term, there were 31 elected homed educated pupils with an EHCP, which is 10 higher than at the end of the previous academic year (July 20) and Autumn term
 - In 2020, 44.9% of pupils entered the English Baccalaureate, which is 5.1 percentage points higher than England. However, this is 1.8 percentage points lower than last year and 6.8 percentage points lower than our statistical neighbours.

THINGS TO DO BETTER

- In 2020, the Average Attainment 8 score per pupil* in Croydon was 48.9, which is lower than both England (50.2) and our statistical neighbours (50.8)
- In 2020, 48.9% of pupils achieved grades 9-5 in English and Maths* in Croydon, which is lower than both England (49.9%) and our statistical neighbours (51.0%)

* Due to the COVID-19 pandemic, the summer exam series was cancelled in 2020. Grades awarded were based on either a centre assessment grade or their calculated grade using a model developed by Ofqual - whichever was the higher of the two. As a result the 2020 data should not be directly compared to attainment data from previous years for the purposes of measuring changes in student performance.



Education Performance Dashboard

December 2020

Produced by
Performance Intelligence and Data Quality Team

Indicator Number	Indicator Title	Polarity	2019/20												2020/21			
			Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Quality																		
	Number of schools requiring special measures	Low	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4
	Percentage of schools requiring special measures	Low	4	4	4	3	3	3	3	3	3	3	3	3	3	3	3	3
	Percentage of primary schools rated 'good' or 'outstanding'	High	87	88	88	90	91	91	91	91	91	91	91	91	91	90	90	90
	Percent of pupils in a 'good' or 'outstanding' primary school	High	85.7	89.8	89.8	89.8	89.8	89.8	89.8	89.8	89.8	89.8	89.8	89.8	90.1	90.9	90.9	90.9
	Percentage of secondary schools rated 'good' or 'outstanding'	High	83	83	83	83	83	83	83	83	83	83	83	83	86	86	86	86
	Percent of pupils in a 'good' or 'outstanding' secondary school	High	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.1	89.8	89.8	89.8	89.8
	Percentage of PRU schools rated 'good' or 'outstanding'	High	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Elective home education																		
	Number of elective home educated pupils with an EHCP		23	20	21	21	21	21	21	21	21	21	21	20	31 (as at end of term)			
Children missing education																		
	Number of children who are missing education	Low	207	119	132	78	184	95	111	34	15	52	61	22	230	184	88	6
	Percentage of schools and colleges that submitted attendance returns to DfE <i>(does not include nursery schools)</i>	Low													80.3	87.6	91.2	90.3
	Overall attendance rate from schools and colleges that submitted returns to DfE <i>(does not include nursery schools)</i>	High													84.8	90.4	87.2	82.1
	Percentage of primary schools that submitted attendance returns to DfE	Low													91.9	91.9	90.7	91.9
	Overall attendance rate from primary schools that submitted returns to DfE	High													87.3	92.4	90.2	86.8
	Percentage of secondary schools that submitted attendance returns to DfE	Low													73.9	69.6	82.6	82.6
	Overall attendance rate from secondary schools that submitted returns to DfE	High													83.9	87.5	84.1	74.3
Exclusions																		
	Number of fixed term exclusions	Low	115	168	193	217	274	173	141	0	0	0	0	0	110	142	176	90
	Number of permanent exclusions	Low	5	3	1	7	8	10	2	0	0	0	0	0	2	4	1	4

Indicator Number	Indicator Title	Polarity	Croydon					England		Statistical Neighbours Average		
			2017	2018	2019	2020	Trend	Change from previous year	Latest	Croydon vs latest	Latest	Croydon vs latest
Quality												
	Number of primary schools inspected		71	83	84	86		↑ 2	16,692		84	
	Percentage of primary schools rated 'good' or 'outstanding'	High	81	78	83	91		↑ 7	88	↑ 3	92	↓ -2
	Number of secondary schools		20	22	23	23		→ 0	3326		22	
	Percentage of secondary schools rated 'good' or 'outstanding'	High	90	87	78	83		↑ 4	83	→ 0	88	↓ -6
	Number of schools inspected (includes nurseries, primary, secondary, PRU and special schools)		107	117	120	122		↑ 2	21,776		120	
	Percentage of schools rated 'good' or 'outstanding'	High	86	82	83	89		↑ 6	86	↑ 3	92	↓ -2
Outcomes												
Early Years Foundation Stage Profile (EYFSP)												
	Number of children at EYFSP		5,052	4,802	4,696	-		↓ -106	638,995		4,744	
	Percentage of children achieving a good level of development	High	73.4	73.8	74.6	-		↑ 0.8	71.8	↑ 2.8	73.3	↑ 1.3
	Percentage of children achieving the expected standard across all the Early Learning Goals	High	71.7	72.2	73.4	-		↑ 1.2	70.7	↑ 2.7	72.4	↑ 1.0
	Average total point score across all the Early Learning Goals	High	34.2	34.2	34.2	-		→ 0.0	34.6	↓ -0.4	34.5	↓ -0.3
	Achievement gap between all children and the lowest 20% of achievers across all the Early Learning Goals	Low	33.2	33.3	33.4	-		↑ 0.1	32.4	↑ 1.0	34.0	↓ -0.5
Key Stage 1 (KS1)												
	Number of children at KS1		4,865	4,822	4,874	-		↑ 52	666,394		4,904	
	Percentage of pupils achieving the expected standard at KS1 in Reading	High	77	77	77	-		→ 0	75	↑ 2	76	↑ 1
	Percentage of pupils achieving the expected standard at KS1 in Writing	High	69	72	72	-		→ 0	69	↑ 3	71	↑ 1

Indicator Number	Indicator Title	Polarity	Croydon						England		Statistical Neighbours Average	
			2017	2018	2019	2020	Trend	Change from previous year	Latest	Croydon vs latest	Latest	Croydon vs latest
	Percentage of pupils achieving the expected standard at KS1 in Maths	High	76	78	78	-		→ 0	76	↑ 2	77	↑ 1
	Percentage of pupils achieving the expected standard at KS1 in Science	High	85	85	84	-		↓ -1	82	↑ 2	82	↑ 2
KS1 Phonics												
	Percentage of year 1 pupils achieving the required standard of phonic decoding	High	82	85	84	-		↓ -1	82	↑ 2	83	↑ 1
Key Stage 2 (KS2)												
	Number of eligible pupils at KS2		4,172	4,460	4,640	-		↑ 180	639,823		4,743	
	Percentage of pupils achieving expected standard at KS2 in Reading, Writing and Mathematics	High	64	67	67	-		→ 0	65	↑ 2	69	↓ -2
	Percentage of pupils achieving expected standard at KS2 in Reading	High	73	77	75	-		↓ -2	73	↑ 2	76	↓ -1
	Percentage of pupils achieving expected standard at KS2 in Grammar, Punctuation & Spelling	High	80	81	79	-		↓ -2	78	↑ 1	83	↓ -4
	Percentage of pupils achieving expected standard at KS2 in Maths	High	78	78	79	-		↑ 1	79	→ 0	82	↓ -3
	Progress between age 7 and age 11 at KS2 in Reading	High	0.2	0.7	0.8	-		↑ 0.1	0.0	↑ 0.8	0.6	↑ 0.2
	Progress between age 7 and age 11 at KS2 in Writing	High	0.2	0.6	0.7	-		↑ 0.1	0.0	↑ 0.7	0.5	↑ 0.2
	Progress between age 7 and age 11 at KS2 in Maths	High	0.8	1.1	0.9	-		↓ -0.2	0.0	↑ 0.9	1.0	↓ -0.1
Key Stage 4 (KS4)												
	Number of pupils at the end of KS4		3,579	3,452	3,640	3755		↑ 188	561,994		3,760	
	Average Progress 8 score per pupil	High	0.1	0.1	0.1	-		→ 0.0	-		0.2	↓ -0.1
	Average Attainment 8 score per pupil	High	45.1	45.8	45.5	48.9		N/A	50.2	↓ -1.3	50.8	↓ -1.9
	Percentage of pupils achieving grades 9-5 in English and Maths	High	40.6	42.4	40.5	48.9		N/A	49.9	↓ -1.0	51.0	↓ -2.1

Indicator Number	Indicator Title	Polarity	Croydon						England		Statistical Neighbours Average	
			2017	2018	2019	2020	Trend	Change from previous year	Latest	Croydon vs latest	Latest	Croydon vs latest
	Percentage of pupils achieving grades 9-4 in English and Maths	High	60.9	63.4	61.2	69.0		N/A	65.9	↑ 3.1	71.1	↓ -2.1
	Percentage of pupils entering the English BaccaLaureate	High	42.7	45.5	46.7	44.9		↓ -1.8	39.8	↑ 5.1	51.7	↓ -6.8
	English BaccaLaureate Average Point Score per pupil	High	-	4.0	4.0	4.3		N/A	4.4	↓ -0.1	4.6	↓ -0.3
	Percentage of pupils achieving the English BaccaLaureate (9-5 grades in English and Maths)	High	20.6	16.0	14.6	19.5		N/A	21.3	↓ -1.8	25.3	↓ -5.8
	Percentage of pupils achieving the English BaccaLaureate (9-4 grades in English and Maths)	High	23.5	23.7	23.6	28.8		N/A	29.8	↓ -1.0	36.4	↓ -7.6
Destinations of KS4												
	Percentage of KS4 pupils going to, or remaining in education	High	89	91	90	-		↓ -1	87	↑ 3	91	↓ -1
	Percentage of KS4 cohort destination not sustained	Low	5	5	5	-		→ 0	5	→ 0	5	↑ 0
Key Stage 5 (KS5)												
	Number of Level 3 students		2,517	1,839	1,866	1,922		↑ 56	328,045		1,762	
	Level 3 cohort Average Point Score (APS) per entry	High	33.7	28.0	28.9	34.3		N/A	38.0	↓ -3.7	37.1	↓ -2.9
	Percentage of students achieving at least 2 substantial level 3 qualifications	High	85.3	65.3	74.2	77.8		N/A	88.8	↓ -11.0	89.9	↓ -12.1
	Number of A level students		1,681	1,628	1,458	1,390		↓ -68	271,601		1,401	
	A level cohort APS per entry	High	28.4	27.7	29.3	36.8		N/A	39.5	↓ -2.7	38.4	↓ -1.6
	Percentage of students achieving at least 2 A levels	High	60.9	58.8	66.0	73.7		N/A	86.3	↓ -12.6	84.2	↓ -10.5
	A level cohort APS per entry, best 3 A levels	High	31.0	27.4	28.1	34.5		N/A	38.9	↓ -4.4	38.2	↓ -3.7
	Percentage of students achieving 3 A*-A grades or better at A level	High	5.8	4.7	4.1	14.2		N/A	22.5	↓ -8.3	19.3	↓ -5.1

Indicator Number	Indicator Title	Polarity	Croydon						England		Statistical Neighbours Average	
			2017	2018	2019	2020	Trend	Change from previous year	Latest	Croydon vs latest	Latest	Croydon vs latest
	Percentage of students achieving grades AAB or better at A level	High	13.1	8.4	9.7	23.8		N/A	33.5	↓ -9.7	29.6	↓ -5.8
	Percentage of students achieving grades AAB or better at A level, at least two facilitating subjects	High	7.7	5.9	7.1	15.4		N/A	24.2	↓ -8.8	21.7	↓ -6.3
	Number of Academic students		1,702	1,641	1,465	1,412		↓ -53	279,437		1,428	
	Academic cohort APS per entry	High	28.5	27.8	29.3	36.8		N/A	39.6	↓ -2.8	38.3	↓ -1.5
	Percentage of students achieving at least 2 substantial level 3 academic qualifications	High	60.3	58.4	65.8	72.7		N/A	85.7	↓ -13.0	82.9	↓ -10.2
	Number of Tech level students		482	157	157	181		↑ 24	21,967		73	
	Tech level cohort APS per entry	High	38.6	30.8	30.1	31.2		N/A	29.8	↑ 1.4	32.8	↓ -1.7
	Number of Applied General students		1,065	370	594	742		↑ 148	78,939		522	
	Applied General cohort APS per entry	High	40.3	27.6	27.1	28.8		N/A	31.3	↓ -2.5	32.8	↓ -4.1
	Number of students achieving Tech Bacc	High	0	0	0	0		→ 0	224		0	
	Percentage of 19 year olds qualified to Level 2	High	85.6	84.7	84.1	-		↓ -0.6	81.8	↑ 2.3	83.2	↑ 0.9
	Percentage of 19 year olds qualified to Level 3	High	63.1	62.4	61.1	-		↓ -1.3	56.9	↑ 4.2	62.7	↓ -1.6
Absence												
	Overall absence rate from State-funded primary schools	Low	4.0	4.1	4.0	-		↓ -0.1	4.0	→ 0.0	4.0	→ 0.0
	Overall absence rate from State-funded secondary schools	Low	5.2	5.3	5.3	-		→ 0.0	5.5	↓ -0.2	5.1	↑ 0.2
	Overall absence rate from State-funded special schools	Low	9.4	9.2	9.8	-		↑ 0.6	10.1	↓ -0.4	9.9	↓ -0.2
	Authorised absence rate from State-funded primary, secondary and special schools	Low	3.0	3.1	3.0	-		↓ -0.1	3.3	↓ -0.3	3.1	↓ -0.1

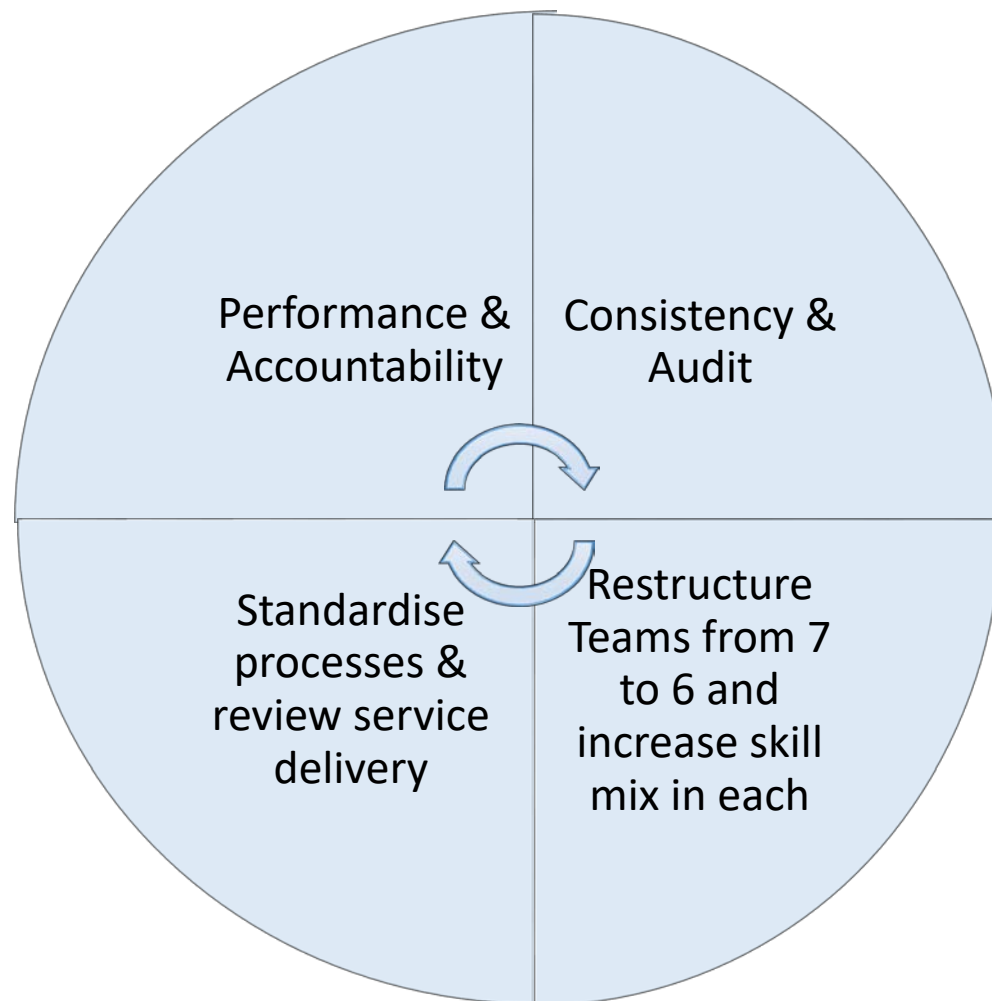
Indicator Number	Indicator Title	Polarity	Croydon						England		Statistical Neighbours Average	
			2017	2018	2019	2020	Trend	Change from previous year	Latest	Croydon vs latest	Latest	Croydon vs latest
	Persistent absence rate from State-funded primary, secondary and special schools	Low	10.8	10.9	10.7	-		↓ -0.2	10.9	↓ -0.2	10.4	↑ 0.3
	Persistent absence rate from State-funded primary schools	Low	9.1	8.8	8.5	-		↓ -0.3	8.2	↑ 0.3	8.4	↑ 0.1
	Persistent absence rate from State-funded secondary schools	Low	12.9	13.1	13.2	-		↑ 0.1	13.7	↓ -0.5	12.7	↑ 0.6
	Persistent absence rate from State-funded special schools	Low	28.5	29.4	29.3	-		↓ -0.1	28.8	↑ 0.4	31.1	↓ -1.8
Exclusions												
	Permanent exclusions from schools as a percentage of the school population	Low	0.1	0.1	0.1	-		→ 0.0	0.1	↓ 0.0	0.1	↓ 0.0
	Permanent exclusions from primary schools as a percentage of the school population	Low	0.0	0.0	0.0	-		↓ 0.0	0.0	↓ 0.0	0.0	↓ 0.0
	Permanent exclusions from secondary schools as a percentage of the school population	Low	0.1	0.1	0.1	-		→ 0.0	0.2	↓ -0.1	0.2	↓ 0.0
	Fixed period exclusions from schools as a percentage of pupils	Low	3.7	3.8	3.8	-		↓ 0.0	5.4	↓ -1.5	3.7	↑ 0.1
	Fixed period exclusions from primary schools as a percentage of pupils	Low	1.2	1.3	1.5	-		↑ 0.2	1.4	↑ 0.1	0.9	↑ 0.6
	Fixed period exclusions from secondary schools as a percentage of pupils	Low	7.6	7.8	7.3	-		↓ -0.6	10.8	↓ -3.5	8.1	↓ -0.8
	Pupils with 1 or more fixed period exclusions from primary schools as a percentage of pupils	Low	0.6	0.6	0.8	-		↑ 0.2	0.6	↑ 0.2	0.5	↑ 0.3
	Pupils with 1 or more fixed period exclusions from secondary schools as a percentage of pupils	Low	5.1	5.1	5.0	-		↓ -0.1	4.9	↑ 0.0	5.1	↓ -0.2

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Health Visiting - Service Improvement

Improvement cycle already in place, more children being seen, heard and helped.

Provides synergy with the Neglect strategy and the principles of safeguarding



The service fulfils many functions, one of which is to deliver on the 5 mandated contacts.

Mandated contacts are *part* of the national service specification, but do not reflect the entirety of the service

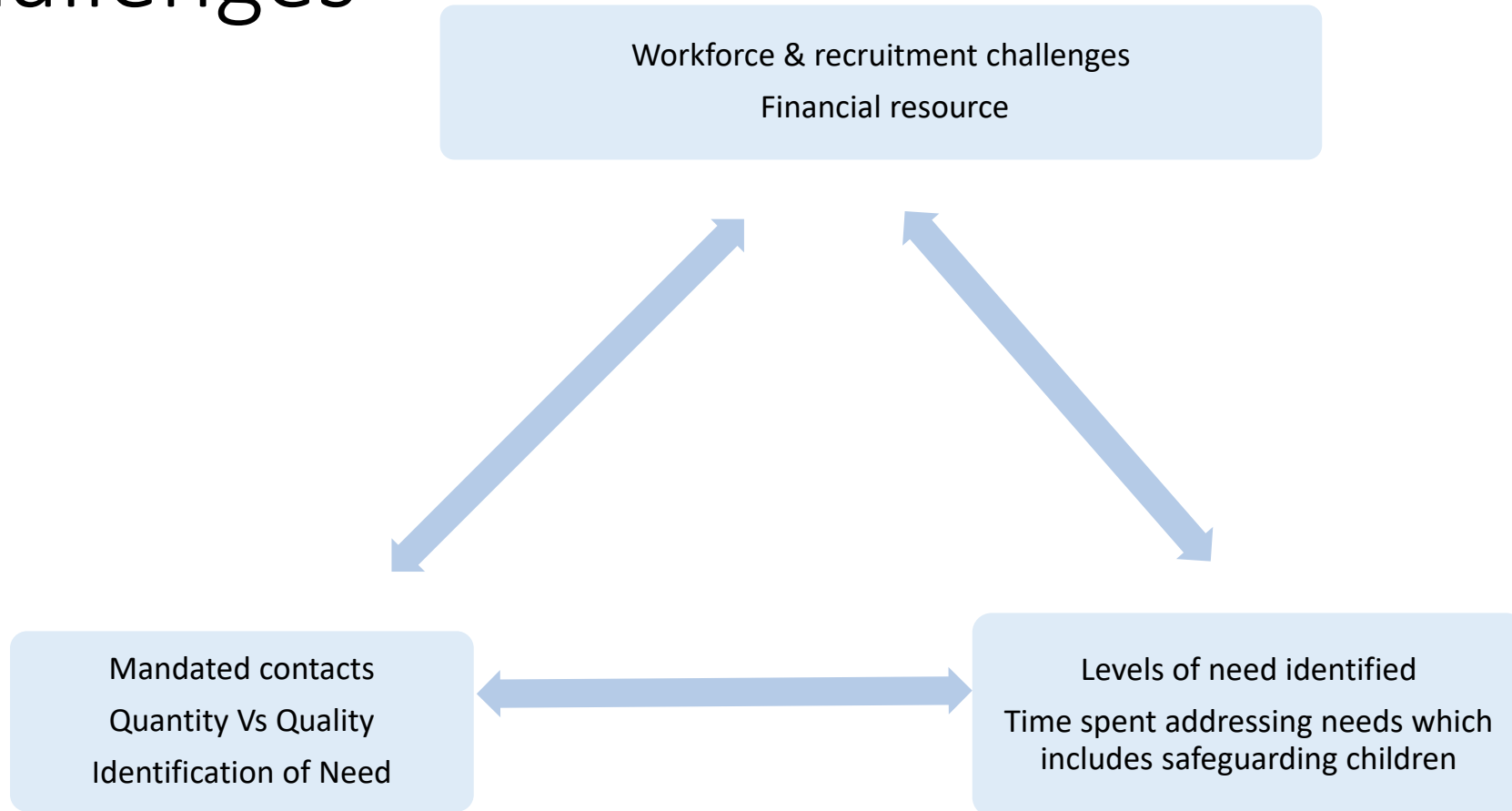
Antenatal Visits

- Antenatal contacts – 1st time mothers risk assessed, offered face-to-face or video consultation.
- Mothers with a child previously – risk assessed and offered mostly telephone consultation.
- Attend monthly *Vulnerable Women's Group* meeting to share information, identify the most **vulnerable** women and **target** this specific cohort.
- Monthly virtual locality meetings between health visiting and midwifery.
- Collaborative working relating to vulnerabilities or risk enabling the health visiting teams to **prioritise** these women.
- HV service has **embraced technology** to offer **virtual antenatal contacts**, which has been received positively by most women (recognising that this form of contact may not suit everyone).

Current Performance

- 100% of New Birth Visits completed January 2021
- 6-8 Week contacts – Covid risk assessment to determine risk. Offering face-to-face or video consultation.
- Caseload profiling of *Universal Plus* and *Universal Partnership Plus* to target higher risk families.
- 9-12 month and 2-2½ year reviews are all contacted and offered a documented screening telephone contact to assess need.
- CHAT Health app available

Challenges



QUESTION

Do the resources match the needs of the children & families of Croydon?

QUESTION

If no to the above, what should the service stop or prioritise?

QUESTION

How will partners ensure resources match growing demand without impacting performance?

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